

Ethics Complaint Process

A complaint filed by a Realtor® or member of the public goes to the Grievance Committee for review.

Forwarded to Professional Standards for hearing.

RESPONDENT FOUND IN VIOLATION

Findings of Fact and discipline are written and mailed.

RESPONDENT DOES NOT APPEAL

BOARD OF DIRECTORS ACTION:

- Adopt
- Reduce sanction
- Sent back for procedural deficiency

RESPONDENT NOT FOUND IN VIOLATION
Findings of Fact are written and mailed

RESPONDENT APPEALS

Respondent can appeal based on:

- Misapplication of Articles of Code
- Misrepresentation of Articles of Code
- Procedural deficiency
- Lack of procedural due process
- Nature/extent of discipline imposed.

COMPLAINANT APPEALS

Complainant may appeal dismissal within 20 days.

Complainant can appeal based only on alleged procedural deficiency or other lack of due process.



ILLINOIS ASSOCIATION OF REALTORS®

BOARD OF DIRECTORS HEARS APPEAL

- Affirm (case dismissed)
- Forward for hearing

BOARD OF DIRECTORS HEARS APPEAL

- Adopt
- Modify decision
- Reduce sanction
- Dismiss

Need help in resolving a dispute with a Realtor®? The Illinois Association of Realtors® (IAR) has a Consumer Help Line to try and resolve questions relating to real estate transactions.

217-529-2600
8:30 a.m.-4:30 p.m. M-F

www.illinoisrealtor.org/disputeresolution